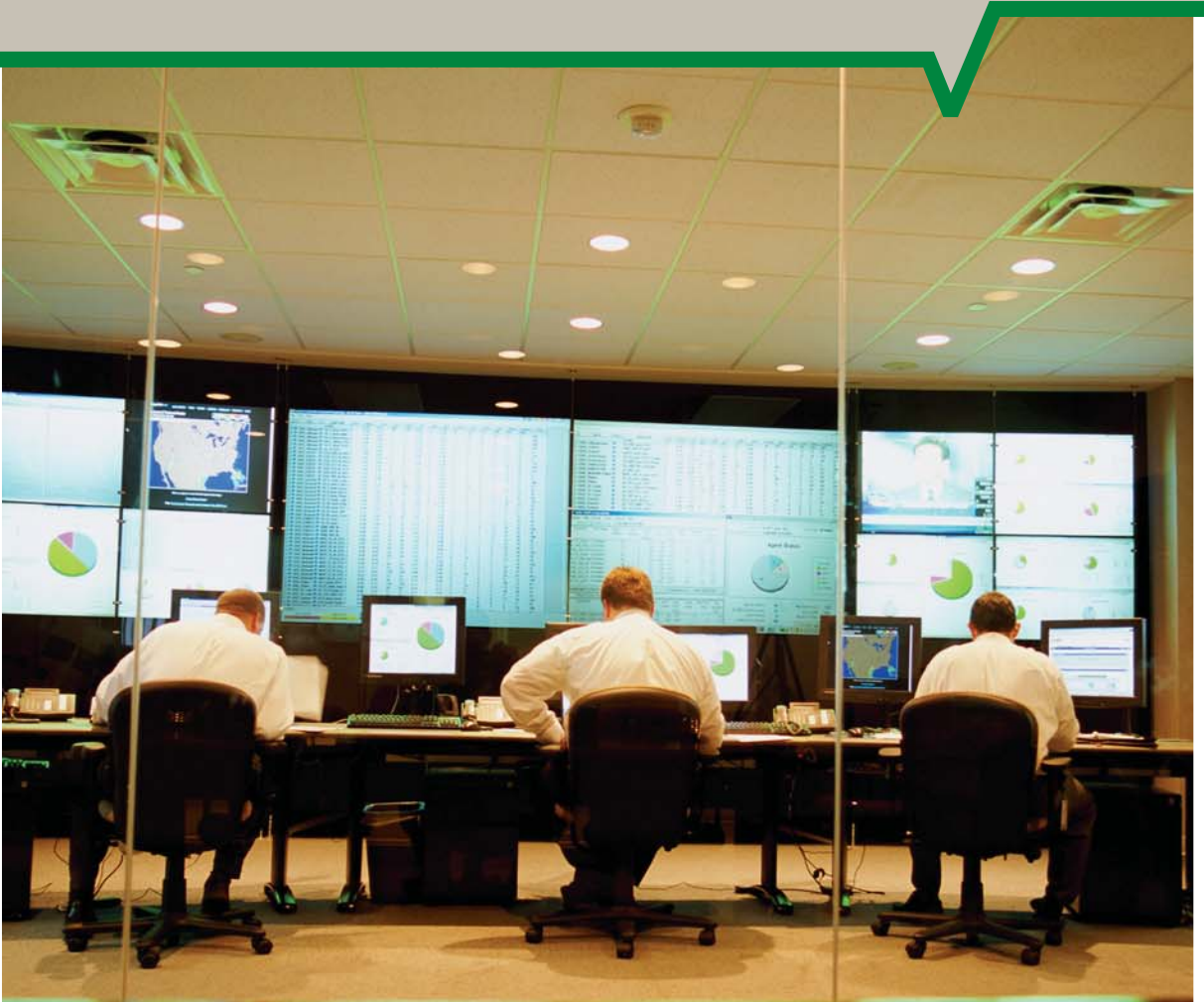




IT RISK MANAGEMENT



managed services



Should we be surprised that something as innocuous as email can bring down a career? That a natural event like an ice storm or flood can stop a company dead in its tracks? That a bored individual on the other side of the globe might write a malicious virus and target your organization as his next extortion victim? That the wrong fire control system can negate the concept of 'secure' storage? That the cost of technology is always a budget-busting surprise and never a concrete amount?

Should we be surprised? Actually, no. These types of technology-related challenges happen every day at major corporations, privately held companies, law practices, healthcare providers, retail stores and government agencies—any organization that relies on information technology to operate. And these changes cause harm because it is easy to assume one's IT system will perform as needed. Technology isn't perfect and neither are people. If an organization doesn't take the necessary steps to maintain, monitor and control IT, the cost can be enormous.

The solution then is to simplify, source, and ultimately secure one's IT infrastructure. This is where Business Vitals IT Risk Management Services can help.

At last, a logical way to make IT work for business

There are times when technology seems to control organizations rather than the other way around. For those not used to dealing with technology and yet are totally dependent upon it, IT can be complex, confusing and costly.

Business Vitals offers a menu of IT managed services that allows organizations to selectively outsource certain IT functions and achieve greater control, decrease the risk of business interruptions, and rein in escalating costs. It is a very practical, business-based approach to IT.

And it begins with consultative review of your organization to identify opportunities for enhanced performance, improved security and cost savings. Business Vitals consultants, former business leaders and chief information officers from the public and private sector, conduct the review and present recommendations that can include information security programs, corporate email, secure networking and remote network monitoring. All Business Vitals' managed services clients receive monthly consultative support ensuring continuity and optimum performance.

The Business Vitals Secure Operations Center: A powerful resource for your organization

You may have heard the term, “the power behind the throne.” The Business Vitals Secure Operations Center is the power behind our clients’ information security, integrity and availability. This is where we support, monitor, and duplicate clients’ critical data so that in the event of a technical, natural, or man-made disaster, no data is lost and companies can avoid business interruptions.

The Secure Operations Center is where we manage a variety of tactical IT functions for clients. Offerings include spam-free corporate email, network health and status monitoring, secure networking and data vaulting. Selectively outsourcing these functions to Business Vitals not only elevates information security, it allows companies to focus on strategic initiatives that meet and drive business initiatives.

Our Secure Operations Center Support Desk is available for clients to call with questions and request technical support. Service level agreements are tailored to meet the individual requirements of each company.

Securing your information is a serious matter. The Business Vitals Secure Operations Center has 24/7 fire protection service and three-ring access control. We have invested in high-capacity, redundant infrastructure encompassing power, environmental, and communications systems to achieve maximum service availability and protect the integrity of your business critical data.



An overview of IT risk management services

Business Vitals' managed services programs are designed for individual clients; there is no 'standard' solution clients must fit. These solutions include:

Information Security Programs. Unauthorized access to proprietary information is the biggest threat to business today. Securing information from internal and external sources is absolutely critical, and in fact, is mandated by laws and public policy such as Sarbanes-Oxley, Graham-Leach-Bliley and HIPAA. Business Vitals helps organizations achieve practical security policies that govern processes and procedures effectively and reliably. Solutions address access controls and audit trails, encryption and authentication, policy review and development, event response and remediation, and intrusion prevention.

Remote Network Monitoring. Business Vitals provides 24/7 secure remote monitoring and management of clients' critical operations. Not only will this service secure the integrity and performance of IT infrastructure, it has the potential to reduce IT operating costs by 50 percent or more. Business Vitals provides clients with secure visibility into the health and status of their IT infrastructure, events, emerging trends and recommendations for corrective action to prevent future issues or loss.

Secure Networking. Business Vitals offers virtual private networking (VPN), a secure, high-performance, and cost-efficient alternative to traditional connectivity methods. The major advantages of VPN are ease of implementation, maintenance, expandability and most importantly, security. VPN allows you to add new locations or new accounts with a minimum of effort while enabling secure information transfer from site to site. This is a particularly attractive networking solution to organizations with multiple locations. Plus, VPN can save an organization a significant amount of money. Business Vitals handles all contract negotiation and management of connectivity providers.

Corporate Email. Email is used to transfer all types of mission critical information. Yet email is among the most damaging points of risk for organizations. External sources can disrupt or halt corporate email with spam, viruses and spyware. Internal sources such as disgruntled employees can access private information and use it for malicious intent, sharing or stealing everything from personnel files and compensation records to product designs to personal correspondence. With this in mind, it makes sense to outsource the management of corporate email.

Clients have secure visibility into the health and status of their managed securities via the Business Vital Signs™ portal.

Business Vitals can provide your company with spam- and virus-free email, back-up servers and an executable contingency plan. Our enterprise email solutions are scalable to meet changing needs.

Software as a Service. With software applications changing constantly, it does not make sense for organizations to invest in each upgrade. Increasingly, companies are turning to Business Vitals to provide critical applications management as a service. Applications are delivered securely via the Internet, eliminating the need for on-site, self-deployment and infrastructure changes. Additionally, Business Vitals offers a flexible, redundant infrastructure, server management, high availability, load balancing, data replication and off-site storage capabilities to deliver software as a service.

Data Vaulting. No organization should operate without a secure mission critical data center. There are just too many ways, natural and man-made, that an organization's data can be compromised or destroyed and never recovered. The thought of losing customer or patient files, financial records, and proprietary designs is difficult to imagine yet it can and does happen. Business Vitals employs high-end, completely redundant infrastructures to guarantee its clients' information confidentiality, integrity and availability. Secure storage is managed in real time, transaction by transaction, and automated at pre-determined intervals. Clients have on-demand access to historical data at significant cost savings when compared to traditional data storage methods.

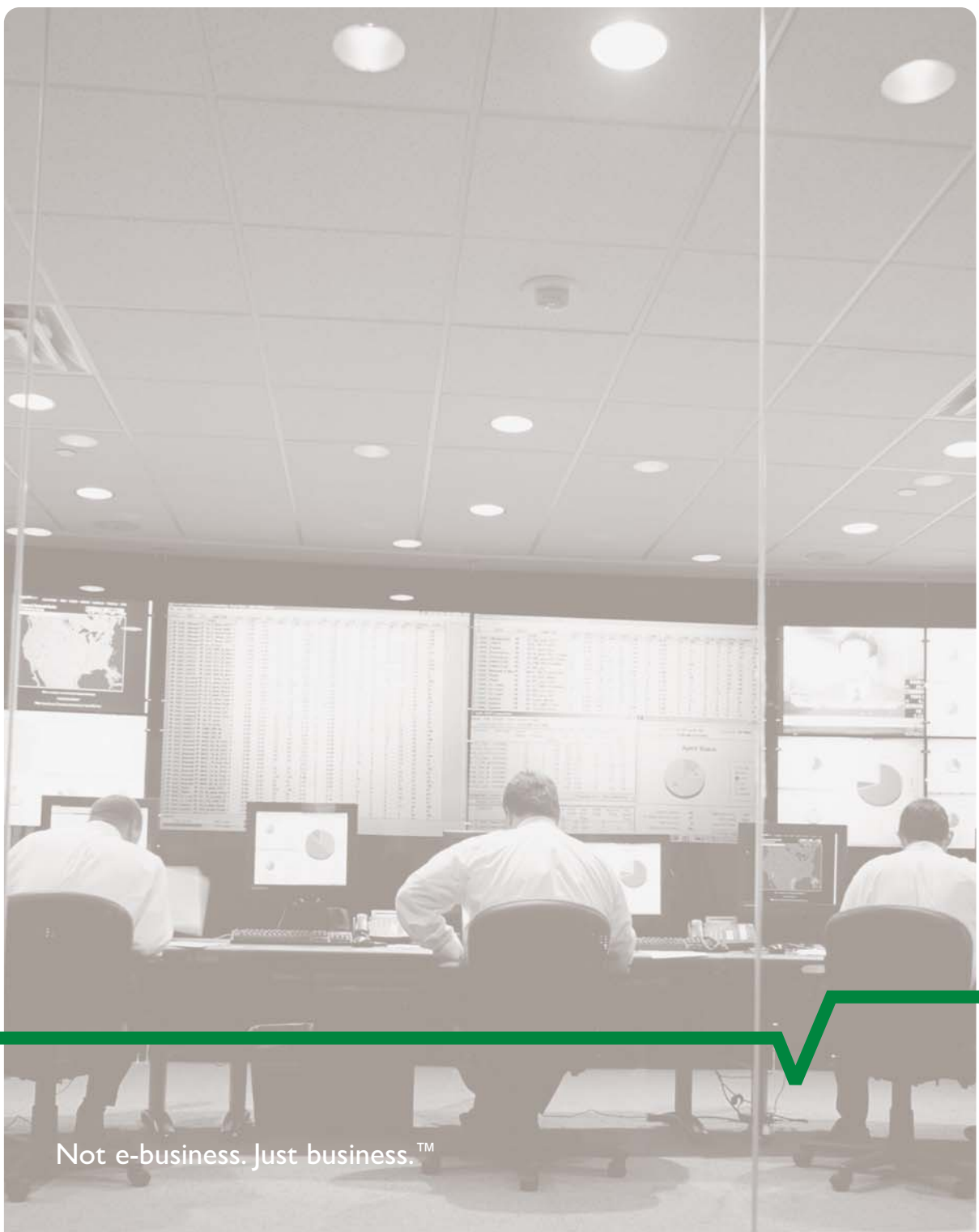
Simplify, source and secure your IT system

You can manage your own email. You can invest in the latest hardware and software technologies. You can build and maintain your own data warehouse and trust that it is disaster-proof. You can hire more people. Or, you can selectively outsource IT functions to Business Vitals and achieve better performance, simplified management, increased security and cost savings. It is worth a conversation. Call Business Vitals today.



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