

# IT Risk Management Lifecycle™



We fortify the confidentiality, integrity and availability of your corporate information assets. Our services complement internal IT security or stand alone as selectively outsourced initiatives dedicated to protecting your business.

Business Vitals has become a trusted advisor to our clients operating widely distributed businesses throughout the U.S. and overseas.

Our approach to IT Risk Management allows you to get started no matter where you are within the six phases. You can select tailored services that align IT and Security with Corporate Business Objectives.

IT Risk Management questions for the company leadership team:

**AUDIT:** Is IT audited with the same discipline as your financials?

**ALIGN:** Is there consensus aligning IT, security, and controls?

**PLAN:** Is there a well-documented, governing plan for change and investments?

**AUTOMATE:** What are the manual processes and single points of failure that require automation?

**PREVENT:** Are proactive measures being taken to continuously lower risk and prevent failures?

**RECOVER:** Is your Disaster Recovery Plan tested regularly for changes in your operations?

Corporate headquarters, remote operations and mobile employees are exposed to unique threats and vulnerabilities that can result in loss:

Corporate HQ	Remote Operations	Mobile Workforce
<ul style="list-style-type: none"> <li>• IT Employee Dependencies</li> <li>• Supply Chain Breach</li> <li>• IT to Business Disconnect</li> <li>• Unenforced Security Policy</li> <li>• Dated Disaster Recovery Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Insider Data Theft</li> <li>• Server &amp; Network Failures</li> <li>• Operational Interruptions</li> <li>• Inconsistent Security Practices</li> <li>• Untracked IT Assets</li> </ul>	<ul style="list-style-type: none"> <li>• Laptop &amp; Client Data Loss</li> <li>• Non-business Use of Assets</li> <li>• Illegal Software</li> <li>• Virus &amp; Spyware</li> <li>• Employee Turnover</li> </ul>

Already have an auditor or business process partner? Then, we can start at the AUTOMATE phase with services that decrease manpower requirements at your remote operations. If your corporate business continuity plan needs updating, we can begin at the PREVENT phase assuring your remote or mobile workers can be productive if there is a disconnect or outage at HQ.

Business Vitals has two primary divisions: Professional Services and Managed Security Services focused on operational excellence and compliance:

Professional Services	Managed Security Services
<ul style="list-style-type: none"> <li>• Supply Chain Security</li> <li>• Disaster Prevention &amp; Recovery</li> <li>• Employee Security Awareness Training</li> <li>• Regulatory Readiness Audit</li> <li>• IT Operational Audits</li> </ul>	<ul style="list-style-type: none"> <li>• Threat Management Programs</li> <li>• Corporate Data Storage</li> <li>• Secure Email</li> <li>• Location Connectivity</li> <li>• IT Performance Monitoring</li> </ul>

We understand the diverse perspectives and roles senior leadership can play in matters related to risk management. Depending upon company culture, these roles and impacts vary. Our approach to risk mitigation captures each of these stakeholder's unique viewpoints as we build consensus on corporate information security, IT risks, and priorities for funding.

Unique Viewpoints	Recurring Challenges, Issues
CEO	Asset Investment; Regulation, Governance
CFO	Predictable IT Costs; Growth Challenges, Strategic Oversight
CIO	Technical Interoperability; Applications, Knowledge Base
COO	Business Execution, Quality, Customer Service
CSO	Security Policy; Compliance
VP Audit / GC	SOX, PCI, GLB, HIPAA, CA-1386
HR	Employee Policy, Headcount Limits, Manpower Vulnerabilities

### Business Vitals is your security buffer.

You can make IT your competitive advantage, secure your company, lower your costs and improve execution versus your competition. We have invested in a redundant infrastructure that can be leveraged as an extension or replacement of your own, eliminating traditional investments in equipment, operations, and staff:

Data Center	Secure Operations Center	Professional Security Staff
<ul style="list-style-type: none"> <li>- Secure, Protected Bunker</li> <li>- Redundant Power, Telecom, HVAC</li> <li>- Built-in Disaster Recovery</li> </ul>	<ul style="list-style-type: none"> <li>- Operating 24x7x365</li> <li>- Proactive, Constant Monitoring</li> <li>- Real-Time Visibility &amp; Reporting</li> </ul>	<ul style="list-style-type: none"> <li>- CIO/CSO Assist Program</li> <li>- Project Intervention &amp; Recovery</li> <li>- Audit Preparedness</li> </ul>

### Why Customers Choose BV?

- Comprehensive, relevant services that mitigate the risk of IT failures.
- Economies of scale due to services volume; predictable costs.
- Leverageable knowledge and experience gained from serving multiple clients in diverse markets.
- Financial stability and strong performance references.
- Credentials, certifications, and experience in the trenches.
- Well positioned for the expansion of your business.



Not e-business. Just business.™

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